



# Changi connection

A Bi-monthly Publication of Changi Airport Group // MICA (P) 127/10/2009

JUNE  
2010  
ISSUE 5



## Who Will Be The Changi Millionaire?

Come January 2011, Changi Airport will reward one very lucky shopper or diner with S\$1 million in cash.

Pages 6 and 7



**CHANGI**  
airport group



# Eight More for Changi

Changi Airport continues to remain a favourite among travellers around the world picking up another seven Best Airport awards in the first five months of this year. In addition, for the fifth consecutive year, Changi has been named **Airport Authority with the Most Supportive Approach to Travel Retail** by Duty Free News International & Travel Retailer International.

Among Changi's accolades thus far in 2010 is **World's Best Airport** at the 2010 Skytrax World Airport Awards, the third time the airport has been so recognised. Changi was also recognised by Skytrax for having the best leisure amenities.

Changi's other Best Airport awards this year are:

- **Top Worldwide Airport** by Wanderlust (8th time)
- **Best Airport in Asia Pacific** by DestinAsian (5th time)
- **Asia's Best Airport** by Asiamoney (3rd time)
- **Best Asia Airport** by AsiaOne (2nd time)
- **Best Airport in the World** by Business Traveller Middle East (7th time)
- **Best Airport in the World** by Ultimate Luxury Travel Related Awards (ULTRAs) (4th time)

These latest awards bring to 352 the number of awards won by Changi Airport since its opening in 1981.

Chief Executive Officer of Changi Airport Group, Mr Lee Seow Hiang, expressed appreciation to Changi Airport's many stakeholders for their support. He said, "Changi's success would not be possible without the affirmation, encouragement and feedback that we have received from our stakeholders, including the millions of passengers and visitors we serve every year. This has motivated us to continue to improve and innovate. We are honoured to receive these awards and thank everyone for their vote of confidence."

Mr Edward Plaisted, Chairman of Skytrax, said, "Changi has always been one of the world's best performing airports during the 10 years of the World Airport Survey, and I congratulate them on achieving this No 1 position in 2010 ... in what was an extremely competitive survey environment. The Skytrax survey is based upon customer's airport experiences, although I prefer to see it more as traveller's enjoyment of time spent at an airport - because this is where Changi Airport garnered so much support from travellers across the globe, making Changi Airport almost a destination in its own right!"

## Strong growth in Q1

Changi Airport's report card for the first quarter of this year continued to bring cheer to the aviation industry, with air traffic maintaining its strong growth trend. Passenger movements grew 16.5% year-on-year to 9.94 million for the quarter. Airfreight movements similarly rose 18.5% to 429,000 tonnes.

For the quarter, aircraft movements were up 9.0% to 62,800, giving an average of one flight at Changi every two minutes.

As at 1 May 2010, Changi Airport served 86 airlines connecting Singapore via 5,000 weekly scheduled flights to 200 cities in some 60 countries and territories. New city links this year include Jinan and Qingdao in China, and Pontianak in Indonesia.

## Outstanding airline marketing efforts

For its commitment and relentless efforts in airline marketing, Changi Airport has received international recognition at the 8th Routes Asia conference in April. Changi was bestowed with its first **Routes Airport Marketing Award (Regional Heats, South East Asia category)** at the conference held in Adelaide, Australia and attended by officials from 90 airports and 60 airlines.

This award is presented to airports whose marketing efforts have made a discernible impact on airlines' network development plans and is awarded by industry experts based on case studies submitted by the top five airports shortlisted according to votes by airlines.

Aside from Changi Airport's win, King Fahd International Airport (KFIA) in Dammam, Saudi Arabia was also awarded at Routes Asia. Under a six-year contract, Changi Airports International (CAI) is presently providing operations management services at KFIA, including responsibility for route development.

According to Engr. Khalid K. Almuz'el, Director General of KFIA, the airport's triumph in the Middle East category of the **Routes Airport Marketing Award** marks a significant milestone in its route development efforts. He is pleased that KFIA's excellent partnership with CAI is paying dividends, and that the airport's marketing efforts are gaining recognition at international marketing forums.

# Changi Takes Stake in Rome Airports

In its largest investment ever and its first in Europe, Changi Airports International (CAI) has acquired a 5% stake in Gemina S.p.A., the holding company of Aeroporti di Roma (AdR). AdR owns the concession to operate Leonardo da Vinci and Giovan Battista Pastine Airports in Rome (also known as Fiumicino and Ciampino respectively). The S\$100 million investment by CAI, a wholly owned unit of Changi Airport Group (CAG), makes CAI one of the key shareholders of Gemina S.p.A. The investment is a major step forward in CAG's strategy to seek growth opportunities in overseas markets.

CAI's investment, announced in March this year, is an integral part of a strategic industrial partnership being forged with the shareholders' pact of Gemina S.p.A. The pact includes Investimenti Infrastrutture (a company of Sintonia S.p.A.), Mediobanca, Assicurazioni Generali and UniCredit. The first shareholders' pact with Investimenti Infrastrutture was signed on 26 Mar 2010 in Rome by CAI CEO, Mr Wong Woon Liong and Chief Operating Officer of Sintonia, SA., Mr Valerio Bellamoli.

Changi has also been inducted as an Industrial Partner, which recognises the group's expertise in airport management. Under the industrial partnership, CAI will play a key role in the future expansion and development of the Rome airport group. In addition, CAI is now represented on the Board of Directors of both Gemina S.p.A. and AdR by Mr Ho Beng Huat, Director, Changi Airport Advisory Group.

The deal with AdR sets a milestone for CAG. Mr Lee Seow Hiang, CAG's CEO said, "With this investment, CAG becomes the first Asian operator to invest in a European capital city airport with a substantial strategic role. Rome, one of Europe's leading capitals, has over 3 million people and is the primary gateway to Italy, Europe's fourth largest economy and population."

He added, "CAG is proud to be associated with AdR's ambitious plan to develop the airports into world-class assets. We will leverage our experience and expertise to assist AdR and look forward to working with the shareholders and management of Gemina and AdR to achieve the full development and commercial potential of the Rome airports."



Rome's Fiumicino Airport



## CAI's other projects around the world



**India** – In July 2009, CAI acquired a 26% stake in Bengal Aerotropolis Projects Limited, a greenfield airport city project (above) in India's West Bengal State. CAI also has in place a Technical Service Agreement to support the planning and development of Durgapur Airport at the aerotropolis, and will enter into an Operations and Management Agreement to assist in the management of the airport.

**Saudi Arabia** – CAI has a six-year agreement with the General Authority of Civil Aviation of Saudi Arabia, to provide operations management services at Dammam's King Fahd International Airport. An on-the-ground CAI team is assisting in a number of areas including terminal operations, commercial development and staff training. The contract started in November 2008.

**Russia** – CAI provided management and consultancy services for Terminal C of Moscow's Sheremetyevo International Airport in 2008.

**China** – CAI has completed a number of consultancy projects in China, including the design of the way-finding system in Shenzhen Bao An International Airport, as well as layout and retail planning for the new domestic terminal in Chengdu Shuangliu Airport.



Dammam's King Fahd International Airport



Moscow's Sheremetyevo International Airport

# Just Arrived: **Transmile Air**



New cargo carrier Transmile Air started its operations to Changi Airport on 30 March, becoming the first airline to commence operations to Changi this year. The airline operates six weekly scheduled cargo flights from Singapore to Kuala Lumpur via Kuching and Labuan in East Malaysia. Labuan is a new city link in Changi's network.

Transmile Air's cargo operations will facilitate trade flows between Singapore and East Malaysia, helping major shippers to tap global export markets via Changi's extensive air cargo network.

Welcoming Transmile Air to Changi, Mr Lee Seow Hiang, CEO of Changi Airport Group, said, "Air cargo remains vital for worldwide trade and globalisation. This is especially so for a small and open economy such as Singapore. There are

positive signs that we are past the worst and profitability is being restored within the air cargo industry. I applaud the foresight of the senior management team from Transmile Air for strengthening their air connectivity at this critical point in time. I am confident that this will put Transmile Air in a strong position to take advantage of the growth opportunities that will emerge as the market recovers."

Transmile Air's Chief Operating Officer, Mr Robert John Hyslop, said, "Transmile's operations from Changi Airport is especially ideal for the oil and gas industry, as Transmile is able to accept shipments that are too large or bulky for shipping on narrow body passenger aircraft. We look forward to serving Singapore-based shippers and freight forwarders with our new services."

## More flights to **China and India**

Passengers at Changi Airport can now enjoy more travel options to China and India, with additional flights to cities in these countries just introduced by China Eastern Airlines and SilkAir.

In March, China Eastern Airlines commenced six weekly flights between Nanjing in China and Singapore. It is currently the only airline at Changi which operates to Nanjing. SilkAir has added two daily flights to Bangalore and Chennai in India in May and June respectively. Including SilkAir, there are now four passenger airlines at

Changi operating more than 50 weekly flights to Bangalore and six passenger airlines operating over 110 weekly flights to Chennai.

The three cities boast impressive tourist attractions such as the Purple Mountain in Nanjing, the majestic Bangalore Palace, and the historic Fort St. George in Chennai. Besides scenic and historical attractions, the cities also offer a myriad of shopping and entertainment options, ranging from traditional arts and crafts to trendy pubs and bars.



Fort St. George, Chennai



Bangalore Palace, Bangalore

# Helping Hands amidst Volcanic Ash Turmoil

Turbulence hit the aviation industry when a huge ash cloud from an Icelandic volcanic eruption turned much of the skies of Europe into a no-fly zone in mid-April. European airspace was closed resulting in the closure of airports and flight cancellations, leaving passengers stranded worldwide. At Changi Airport, more than 200 flights to and from London, Frankfurt, Amsterdam, Milan, Moscow, Munich, Paris and Zurich were cancelled.

Changi Airport Group responded swiftly to handle the crisis, working closely with the airlines and embassies to provide assistance to affected passengers. An estimated 5,000 non-Singapore residents were stranded at the peak of the crisis. Many of the affected passengers were provided accommodation by their airline at various hotels in the city and

Changi. A number of passengers also accepted their airline's offer to return to their original destination.

For those who had to remain at Changi Airport's transit area for a period of time, their stay was made as comfortable as possible. Passengers were provided with meals, sleeping bags, blankets, shower facilities as well as free Internet access for communication and information. Several hundred also took up the offer of a free city tour.

The week-long crisis saw many airport staff extending a helping hand. Ms Chiang Weng Yan, an Airport Operations Officer with CAG, who served refreshments at Terminal 1, said, "Even though it is just biscuits and drinks, I am very glad that our simple gesture brought smiles amid the gloom."



A huge volcanic ash cloud caused planes to be grounded across the world



Passengers who had to wait at Changi were accommodated at a reserved resting area



Affected passengers at T1 being served light refreshments

## With thanks ...

We really appreciated the efforts of the Changi Airport staff to look after us. We cannot speak too highly of their efforts to assist us.

In particular we must mention Fauziah Ali whose cheerful demeanour kept our morale up. Her organisation of accommodation showers etc. was greatly appreciated. She was ably assisted by Choo Soon Heng Jervais. Although we always feel secure in Singapore, we appreciated the presence of police officer Muhammed Farhan. Fauziah Ali's replacement (whose name I did not record) took us to the special Qantas counter to ensure we could put our luggage in early for the trip back to Australia. This care was appreciated as we felt it was beyond what she needed to do. Please pass on our personal thanks to these staff if possible.

Both of us were really glad that we were under your care rather than many other airports we could mention.

Sincerely,

*John Poulter and Susan Rogers*

# In search of the Changi Millionaire

Ever dreamt about being a millionaire and what you would do with a million bucks?

Visitors to Changi Airport now stand a very real chance of becoming a millionaire, simply by shopping and dining at Changi. In what is the biggest and most exciting shopping promotion ever in Changi Airport's history, Changi Airport Group (CAG) launched 'Be a Changi Millionaire' on 1 June 2010, to culminate in the presentation of S\$1 million to a really lucky shopper or diner in January 2011.

Running from 1 June 2010 to 30 November 2010, the 'Be a Changi Millionaire' promotion has prizes totalling more than S\$1.2 million. The Grand Prize of S\$1 million in cash is possibly the largest single cash prize ever to be given away in a retail lucky draw in Singapore or by an airport anywhere in the world. Over the promotion period, 188 other winners will also win cash prizes of at least S\$1,000 each in the daily and monthly draws.

To participate in this exciting lucky draw, one simply needs to spend a minimum of S\$60 on shopping and dining at either the public or transit areas across Changi's four terminals<sup>1</sup>. The number of chances increases exponentially with the amount spent. In addition, Changi Rewards members or those who pay with Visa cards will receive additional chances. Full terms and conditions can be found at [www.changiairport.com/millionaire](http://www.changiairport.com/millionaire).

<sup>1</sup> Except banks, money changing facilities, top up cards, medical services, airline lounges, postal services and Crown Plaza Hotel.



## 3 Ways to Win, 189 Winners in All

### Daily Winners

- S\$1,000 in cash given out every day to a lucky winner
- A total of 183 daily winners throughout the six-month promo

### Monthly Finalists

- Monthly draw to determine one finalist a month for participation in the Grand Draw (six finalists in total)
- All finalists get two nights' stay in a luxurious hotel in Singapore, plus one return economy airfare to Singapore (for non-Singapore residents)
- Five of them win cash prize of S\$5,000 each, while one lucky winner walks away with the Grand Prize

### Grand Draw

- Grand Draw for S\$1 million in cash to take place in Jan 2011 at Changi Airport

# Spend More to Increase Your Chance to be a Millionaire!

Ms Lim Peck Hoon, Executive Vice President, Commercial, CAG, said "We are extremely excited about 'Be a Changi Millionaire'. Combining the pleasures of shopping and dining with the chance of winning one

million dollars will appeal to many. This campaign is yet another example of CAG supporting our concessions at the airport and providing more value to our guests. It will serve to strengthen Changi Airport's position as one of the world's most attractive and vibrant airports for shopping and dining."



The 'Be a Changi Millionaire' promotion builds on the momentum of recovery in Changi Airport's retail business. Since the latter part of 2009, concession sales at Changi Airport have been improving in tandem with a turnaround in passenger and flight numbers. For the last quarter of 2009, concession sales rose 6.2% year-on-year. This improved to a healthy 15.9% increase year-on-year for the first four months of 2010.

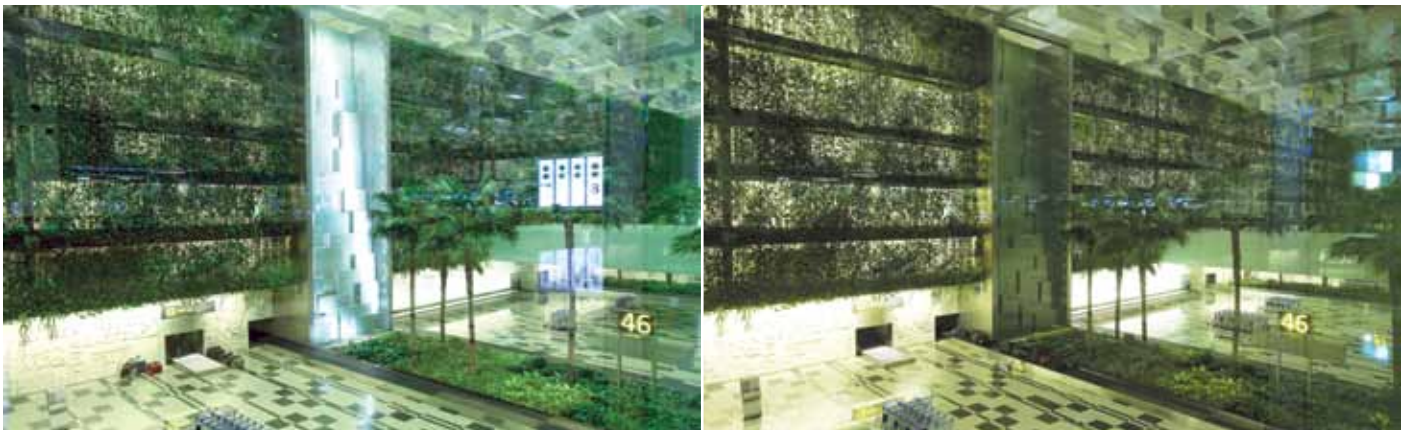
Minimum Spend in Single Receipt	No. of Lucky Draw Chances	Extra Chance(s) for using Visa/ Changi Rewards card
S\$60	1	+1
S\$100	3	+2
S\$200	15	+5
S\$500	50	+10
Every additional S\$500	50	-



## Save on GST when you shop at Changi

In addition to the opportunity of a once-in-a-lifetime windfall, visitors can also enjoy substantial savings by shopping at Changi Airport. Since 1 May 2010, CAG's GST-absorbed shopping programme – previously applicable only at Terminal 3 – has been extended to all of Changi's terminals.

Under the "Flying or Not, You Shop We Absorb" programme, more than 40 retail stores, representing over 80% of the retail outlets located in Changi Airport's public areas, are absorbing the Goods and Services Tax (GST) on purchases made at their stores. These stores include Chomel, Eu Yan Sang, Swatch, SK Jewellery, Samsonite and Watsons. A full list of participating stores is available at [www.changiairport.com](http://www.changiairport.com).



Decorative lights were switched off and non-critical operational lights were dimmed at the airport

# Changi Marks Earth Hour

Saturday, 27 Mar 2010 marked the biggest Earth Hour worldwide, since the green initiative was launched in 2007. Iconic buildings and landmarks in a record 128 countries across the globe turned off or dimmed their lights for one hour to take a stand against climate change.

Changi Airport Group (CAG) commemorated Earth Hour 2010 as a commitment to raise environmental awareness among the airport community. All decorative lights within Changi Airport were switched off and non-critical operational lights were dimmed from 8.30 pm to 9.30 pm. This one-hour effort throughout Changi's terminals resulted in energy savings equivalent to the total amount of electricity consumed by a typical 4-room HDB apartment over almost three months.

The Earth Hour effort at Changi was most visible at Terminal 3, where lights at the Departure Hall and Departure/ Transit Mall were dimmed by 80%. Lights at the Terminal 3 kerbside at the Departure, Arrival and Basement 1 levels were also turned down, while the lights illuminating the 'Changi Airport' sign along Airport Boulevard were switched off.

Before and during Earth Hour, the green message was communicated to airport staff, passengers and visitors via displays on plasma screens and announcements over the airport's public address system. CAG also organised an internal campaign to encourage its staff to join in the effort at home.



Lights at Terminal 3's Departure Hall and Departure/ Transit Mall were dimmed by 80%

## Beyond Earth Hour...



Solar photovoltaic (PV) panels installed on Budget Terminal rooftop

CAG has a number of environmentally friendly measures under its 'Changi Goes Green' programme. Various initiatives have been implemented, including dimming lights at airport terminals by as much as 50% during off-peak hours, and installing motion sensors in areas such as toilets and offices to conserve electricity when there is no activity.

Solar photovoltaic (PV) panels have also been installed recently on the roof of the Budget Terminal. The aim is to provide an alternate source of clean and sustainable energy at the Budget Terminal to supplement the terminal's main power supply and reduce electricity costs. The system involves the installation of PV panels on the rooftop to capture sunlight during daytime. The solar PV system then converts sunlight into electricity. The system is generating about 950 kWh of energy a day, resulting in energy savings of about S\$60,000 a year.

## New Sunflower Garden Illuminates Changi



Changi Airport has unveiled a revamped Sunflower Garden, located at the heart of Terminal 2's Departure/ Transit mall. The Sunflower Garden, with its al fresco setting and direct views of the tarmac, has been a popular spot among passengers at Terminal 2. While more than 500 cheerful sunflowers remain as the main flora feature of the garden, it now transforms into an enchanting Light Garden after dusk.

Passengers can now continue to admire the sunflowers even after sunset. Newly-added illuminating features ensure that the Sunflower Garden continues to shine into the night. One such fixture are the firefly lights; pinpoint spots of light placed strategically among the sunflowers and grass to simulate the warm glow of dancing fireflies. Another addition is the illuminated bamboo walkthrough, where passengers can take a leisurely stroll through the garden on pathways flanked by incandescent bamboo-cast structures. All the new features combine to present a unique visual experience for passengers, every evening from dusk to dawn.

The Sunflower Garden is one of the three thematic outdoor gardens at Changi Airport, together with the Cactus Garden at Terminal 1 and the Butterfly Garden at Terminal 3. All three gardens serve as tranquil sanctuaries for passengers, offering them a welcome respite from the stresses of travelling.

## Shuttle Bus Services to MBS

Changi Airport is just one bus ride away from one of Singapore's newly opened integrated resort – Marina Bay Sands. Convenient shuttle services are now available for all passengers.

Marina Bay Sands-bound passengers can hop on the resort's Airport Shuttle Bus that operates 24 hours daily. Running at 30-minute intervals between 7.15 am to 10.45 pm and 60-minute intervals outside this period, the shuttle service is complimentary for guests with confirmed bookings at the Marina Bay Sands Hotel while a fee of S\$25 applies to all other visitors. The shuttle service is available at the coach stands of Terminals 1, 2, 3 and the Budget Terminal.



## Foodie Alert

More food and beverage (F&B) options have arrived at Changi Airport. From traditional Asian desserts at Ah Wang Desserts (T3 B2 Mall), to yummy donuts and coffee at Café Dunkin Donuts and tantalising modern Indian cuisine at Mirchi's Kebab Factory (both at T3 Departure/ Transit mall), passengers and visitors at Changi are certainly spoiled for choice to satisfy their taste buds.

There are over 110 F&B outlets across all four terminals at Changi, boasting a variety of cuisines including local hawker delights, Chinese dim sum and fusion pasta with a Japanese twist. There is also a range of 24-hour coffee joints and fast food restaurants available in both the transit and public areas of the main terminals for those who wish to indulge in late-night supper or a cuppa.

As Changi constantly refreshes the dining offers within its terminals, foodies can always look forward to more lip-smacking F&B fare at the airport.



# Premium Check-In at T2

First and business class passengers can now enjoy a higher level of comfort and luxury during check-in at Terminal 2. The newly opened SATS Premier Check-In Lounge at the Departure Hall, jointly unveiled by SATS and Changi Airport Group in April, rolls out the red carpet for premium passengers of airlines served by SATS. The new lounge offers a hassle-free travel experience with the exclusivity of checking in at a private lounge with direct access to the immigration area.

Elegantly fitted out in soothing shades of warm, molten brown and muted orange, the SATS Premier Check-in Lounge is a welcome respite for the discerning passenger who prefers to travel in style, privacy and comfort. Passengers can relax with light refreshments while being entertained with access to international TV channels and a wide range of newspapers and periodicals as they check-in.

Speaking at the lounge opening, SATS CEO Mr Clement Woon, said, "The premium segment typically accounts for over a third of airlines' revenues and its importance cannot be overstated. As the competition for premium passengers intensifies, winning back this segment requires airlines to differentiate their services and offer greater value. This new Premier Check-in Lounge is SATS' latest initiative to bring value to our airline customers."



Mr Woon (left) and Mr Lee (right) opening the new Premier Check-In Lounge

Mr Lee Seow Hiang, Changi Airport Group CEO said "This lounge is a timely addition to the facilities and service offerings for premium passengers at Changi Airport. Two years ago, when the global economy started collapsing after the fall of Lehman Brothers, it did not take long for the global aviation industry to be affected likewise. So when SATS informed us of their intention to open a Premier Check-in Lounge in Terminal 2, it was a bold decision on their part. CAG shared their confidence that premium travel is here to stay. And to ensure that our airport remains competitive

and relevant to our premium customers, we were very supportive of the initiative as it would enhance the service level for premium class passengers in Terminal 2.

This value-added service is complimentary to airlines served by SATS at Terminal 2. Presently, participating airlines include Air India, All Nippon Airways, Etihad Airways and Korean Air; with more airlines expected to come onboard."

## Air France and Garuda passengers enjoy JetQuay

Premium passengers of Air France and Garuda are now enjoying the privilege and privacy of JetQuay, the CIP Terminal at Changi Airport. This follows recent tie-ups by the airlines with JetQuay.

Garuda has extended JetQuay's departure service to all Executive Class passengers since end-April 2010, while Air France's La Première (first class) passengers have been enjoying the service since March.

Passengers receive a personalised service from JetQuay that includes check-in, baggage clearance and immigration. As part of JetQuay's signature service, passengers are escorted to the boarding gate by electric buggy when it is time for boarding. The JetQuay terminal has a luxurious and comfortable environment, and also offers showers, nap rooms, a private gym, spa, an art gallery and state of the art business facilities.

Other airlines hosting premium passengers at JetQuay ([www.jetquay.com.sg](http://www.jetquay.com.sg)) include Japan Airlines and Korean Airlines.



# A new changiairport.com

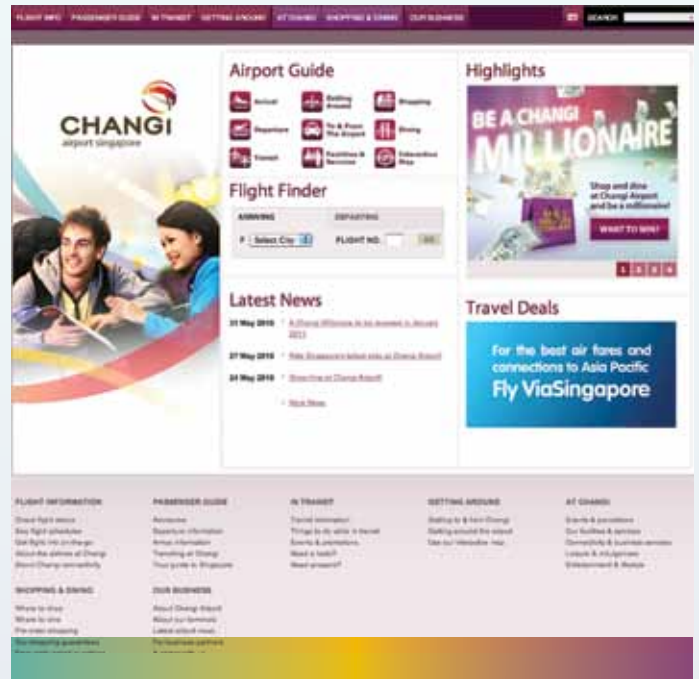
Internet users have been welcomed with a new look at changiairport.com. Changi Airport's website was recently given a complete makeover to deliver a brand new online experience for passengers and visitors alike.

The new website features a number of usability enhancements. Key to this is a revamp of the website design and layout based on users' information needs, providing easier and quicker access to on-line content. A new interactive map feature includes a predictive search function for better navigation of the airport's terminals. Coming soon – a mobile version of the website for smartphone users to access while on the move.

The website is a natural extension of the Changi Airport brand. "People who have been to Changi Airport consistently praise our customer service, facilities and range of shopping and dining options. But the Changi experience extends beyond that. We also want it to start from the very first contact they have with the brand – which is often online," said Mr Alan Lee, Division Head, Marketing and Branding, at Changi Airport Group.

Mr Lee added, "The new website, like the airport, is built around our passengers. We interviewed passengers, conducted extensive user testing, created tools and streamlined information, in order to make the website a breeze and enjoyable to surf."

Further enhancements to the website will be implemented in the months ahead. These include a tool for visitors to plan their time at the airport, and a flight alert feature enabled with email and social media features.



## Celebrating Academic Excellence

The inaugural Changi Airport Group (CAG) Bursary Awards Presentation Ceremony was recently held at Changi Airport's Multi-Purpose Hall. Mr Lee Seow Hiang, CEO of CAG, presented the bursary awards to 83 deserving recipients who achieved academic excellence in the past year.

The bursary award scheme provides financial assistance for the education of children of CAG staff. Recipients receive bursaries of between S\$250 and S\$500 depending on their level of study.

"I believe this is one of the best investments we can make towards our staff welfare," Mr Lee told the 200-strong audience, adding that the awards will serve as motivation for the students to perform well in school.

Among the parents beaming with pride was Mr David Arokiasamy, from Airport Operations. "I feel very privileged to receive this bursary from CAG for my son," he said of Kumaran, currently in Secondary 2. His wife added that the financial help will be useful to cover some of Kumaran's daily expenses, especially if he has to attend additional classes after school hours.

Another happy recipient was Lim Hui Ying from National Junior College. Her father, Mr Lim Kok Keng from Airport Emergency Services, says he plans to put the money to good use by buying stationery and other school necessities for Hui Ying, who is still exploring her options for university.

CAG Human Resources will inform staff when applications for this year's bursary awards are open.



# Fiesta Fun!



Fun is the name of the game at the monthly Fiesta@Changi which kicked off on 19 March at Changi Airport. Incorporating the Car Boot Sale & Flea Market, Fiesta@Changi also features other interesting on-site activities like

hip-hop dance performances, face painting, magic shows and learning workshops. For instance, at the event in March, there were photo booths, loaded with costumes and props, for shoppers and visitors to capture their moments of fun at Changi.

The key attraction – the Car Boot Sale & Flea Market – continues to feature a dazzling array of merchandise. Clothes, cosmetics, accessories, toy figurines, wineglasses and even swimming goggles are just some of the many items available to shoppers in search of retail therapy.

Ms Ginny Lin, 31, who visited Fiesta@Changi after having dinner at Changi Airport, proudly displayed her buys – pretty dresses for her two daughters, aged 8 and 6. "The shopping was good, and there's a really good vibe going on, with everyone bargaining and having fun. My daughters also enjoyed dressing up at the photo booths. We'll definitely come again for the next Fiesta@Changi," she said.

Fiesta@Changi takes place every third weekend of the month at Terminal 3 Basement 2. The event runs from noon to 10.00 pm on Saturday and Sunday. Those interested in participating in the Car Boot Sale & Flea Market, can visit [www.fleaculture.com](http://www.fleaculture.com) for more details.



## editorial team

Ivan Tan  
Julia Jemangin  
Yvonne Lee

## designed by

Oculus Design  
Pte Ltd

## our mission

To be the world's leading airport company, growing a vibrant air hub in Singapore and enhancing the communities we serve worldwide

## our vision

Exceptional people,  
Connecting lives

## our values

- We value our People
- We are committed to our Customers
- We succeed with our Partners
- We are the best in our Business
- Integrity is at the heart of everything we do

## DID YOU KNOW?

**1.5 million**  
bottles of perfume  
are sold each year at  
Changi Airport

**2**  
Changi has close to  
**70,000**  
square metres of  
commercial space

The airport has more than **40**  
food & beverage outlets open  
24 hours a day

### CHANGI AIRPORT GROUP (SINGAPORE) PTE LTD

P O Box 168, Singapore Changi Airport, Singapore 918146 Tel: (65) 6595 6868 Fax: (65) 6542 3223 [www.changiairportgroup.com](http://www.changiairportgroup.com)

All information found in Changi Connection is meant for general information only and for private circulation amongst our clients and partners. While every effort has been made to ensure that the information is accurate and complete at the time of publication, we do not warrant the accuracy and completeness of the information. Consequently, we assume no responsibility or liability for any errors and/or omission in the information.