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## Changi Airport Snaps Up Six Awards in September

Singapore Changi Airport has picked up six global awards within the last 10 days. The latest accolades were handed out today in Hong Kong by the Asia Pacific edition of the widely-read Business Traveller magazine. Readers gave the thumbs up to Changi Airport for the 13 th consecutive year as the best airport in the world. In addition, Changi Airport was voted the airport with the best Duty Free Shopping for the 7th year running.

Changi Airport also came up tops in the surveys of other leading publications. Readers of Business Traveller ( UK edition) gave the nod to Changi Airport for the "Best Airport - World" and "Best Airport for Duty Free Shopping" awards. These awards were given out in London on 21 September.

Managing Director of Business Traveller (UK) Julian Gregory noted that CAAS' efforts to improve services and facilities at Changi Airport have been appreciated by travellers around the world. He said, "Whilst there has been tough competition from other airports in places such as Hong Kong , Dubai , Amsterdam and London , the constant innovation and reliability of services such as shopping, luggage retrieval and immigration at Changi Airport has set the Singapore airport apart."

Readers of Travel Savvy, which is circulated mainly in the US and Britain , chose Changi Airport as the Best Airport Worldwide. This award was presented to the Civil Aviation Authority of Singapore (CAAS) in New York on 22 September. This is the first time that Changi Airport has picked up an award from Travel Savvy magazine.

Finally, readers of award-winning US-based travel magazine Conde Nast Traveller unanimously chose Changi Airport as the best in the world. This award was presented on 15 September in London . In a website posting, editors of Conde Nast Traveller said, "If your flight is going to be late, you would rather be delayed at Singapore 's Changi Airport , being the cleanest in the world and with its best food/restaurants and lounge/pre- and post-flight facilities."

Wong Woon Liong, Director-General, CAAS said "We are delighted to receive such a bumper crop of six awards within a month. At Changi Airport , our customers come first. We have always been thinking of innovative ways to enhance the travelling experience for our passengers, such as the current special musical performances held in conjunction with the mid-Autumn Festival. These awards will spur us to work even harder to serve our customers better."

# Media Bulletin



Including the latest haul, Singapore Changi Airport has secured 11 awards so far this year.