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## **Changi bags Top Airport Award in Dubai**

Despite facing keen competition from newer airports, 23 year-old Changi Airport has shown it continues to charm the hearts of air travellers worldwide. Changi was voted the Best Airport in the World by the readers of Business Traveller (Middle East). The award was presented to the Civil Aviation Authority of Singapore (CAAS) in Dubai today.

Besides this award, Changi Airport has also been voted the best airport in Asia in the AETRA survey, which is conducted by the International Air Transport Association (IATA) and the Airports Council International (ACI). Airports participating in the AETRA survey were evaluated based on 30 service ratings. Over 50,000 passengers from 35 major international airports in Europe, North America and the Asia-Pacific participated in the survey.

"Changi Airport thanks the respondents of the two surveys for their support and recognition. The credit goes to the many airport workers, both at the frontline and in backroom, who have worked tirelessly to deliver a memorable 'Changi experience' to the millions of passengers who use the airport. It is this 'can-do' spirit of all our airport staff that will see Changi Airport overcome the challenges ahead," said Mr Wong Woon Liong, Director-General of Civil Aviation, CAAS.

In addition to being rated highly in passenger surveys, Changi also continues to excel in the rating of its air cargo services. In March 2004, The Global Institute of Logistics, a global forum for the 3rd Party Logistics (3PL) industry, named Changi the Asian Air Cargo Airport 2004.