

8 Jun 2004

Changi Bags Best Airport Award In Asia

Changi Airport was ranked the **Best Airport in Asia**, ahead of airports in the region, such as Kuala Lumpur, Hong Kong and Sydney in the AETRA survey conducted by the International Air Transport Association (IATA) and the Airports Council International (ACI).

The survey polled opinions from more than 50,000 passengers, asking them to rate 35 major international airports in Europe, North America and Asia-Pacific on 30 service elements. Some of these include signposting, availability of baggage carts, helpfulness of airport staff, sense of security and the overall ambience of the airport.