



Every journey begins with a single step.

Every journey through Changi Airport connects lives, bringing together people, creating opportunities and realising aspirations. Every step of every journey is as important to us as it is to our customers. We will focus on providing excellent service and unrivalled capabilities to create exceptional journeys that deliver the world's best airport experience.

We are exceptional people, connecting lives.

Connecting Lives

www.changiairportgroup.com



Rakhee Kataria
Duty Terminal Manager

Our Vision

Exceptional People, Connecting Lives

We aspire to build a company where ordinary people achieve extraordinary results. Working together as a team, we bring great ideas to life and achieve exceptional results beyond our individual capabilities.

Customers are our inspiration. From the youngest child to the largest corporation, we understand that what we provide connects people in ways that will enhance their lives.

Our Mission

To be the world's leading airport company, growing a vibrant air hub in Singapore and enhancing the communities we serve worldwide.



Goh Hwai Kar
Terminal Head (T1/BT)

Our Values

We value our People

People are our greatest asset. Our business grows when our people grow. We work together as a team to achieve extraordinary results beyond our individual capabilities.

We are committed to our Customers

Customers are our inspiration. We anticipate their needs and provide a Changi Experience that fulfills even the unexpressed needs of our customers.

Integrity is at the heart of everything we do.

We are the best in our Business

We set new standards and create sustainable value for our stakeholders by our passion for safety, continual improvement, innovation and excellence in every aspect of our business.

We succeed with our Partners

We succeed when our partners do. Changi is an enduring community of partners and we work to achieve the best outcomes for everyone we collaborate with.

You are our inspiration

